What To Do If...

Contact info helpful for program coordinators and participants:

- A PennCard is lost during normal University business hours, contact the PennCard Center at 215-417-2273. If the card is lost outside of business hours, contact Penn Public Safety at 215-573-3333 or call 511 from an on-campus phone.
- You cannot gain access to a residence hall, please call Hospitality Services at 215-898-9319.
- You do not know or remember your PAC, go to www.upenn.edu/PAC.
- You cannot gain access to the dining hall, please call Hospitality Services at 215-898-9319.
- You want to add more Conference Dollars onto your card, please call Dining Services at 215-898-7585.
- You want to add PennCash to a card, please contact the PennCard Center at 215-898-2646.
- You need access to a building or interior space; you can find the contact info for the Building Manager at this directory: https://www.facilities.upenn.edu/contacts/building (Please note that PennCard cannot add, remove, or verify the access privileges of any person to campus spaces.)
- A participant's PennCard must be deactivated before the expiration date: contact the PennCard Center at 215-417-2273 during business hours; outside of business hours, contact Penn Public Safety at 215-573-3333 or call 511 from an on-campus phone.