



## Division of Business Services – Hospitality Services - Penn Transit and Parking

# PENN TRANSIT INFORMATION

### **Penn Bus West**

Penn Bus West operates Monday through Friday from 5 p.m. to 12 a.m., year-round except for holidays observed by the University of Pennsylvania. Passengers from Penn, Drexel, University of the Sciences and the University of Pennsylvania Health System (UPHS) need only show a valid institutional ID to ride Penn Bus for free. Penn Bus will pick up and deliver passengers only at designated Transit Stops on campus, and at certain intersections with a stop sign or traffic light along its off-campus route.

### **Penn Bus East**

Penn Bus East operates Monday through Friday from 5 p.m. to 12 a.m., year-round except for holidays observed by the University of Pennsylvania. Passengers from Penn, Drexel, University of the Sciences and the University of Pennsylvania Health System (UPHS) need only show a valid institutional ID to ride Penn Bus for free. Penn Bus will pick up and deliver passengers only at designated Transit Stops on campus, and at certain intersections with a stop sign or traffic light along its off-campus route.

### **Penn Accessible Transit (PAT)**

Penn Accessible Transit (PAT) is a service of Penn Transit, which provides transportation within service boundaries for persons with disabilities. To obtain pre-approval to use PAT, contact the Office of Affirmative Action if you are faculty or staff. Students should contact the Office of Student Disabilities Services.

### **Pennovation Works Shuttle**

Penn Transit Services provides on-demand shuttle service to [Pennovation Works](#). "To door" services are provided from five of [Penn Transit Stops](#) on Penn's main campus directly to the Pennovation Works Complex location they wish to visit. To request a ride, passengers may call 215.898.RIDE (7433). Riders will be asked to provide their name, telephone number, pick-up location and drop-off destination.

- All Penn community members holding a valid PennCard may use this complimentary shared-ride service.
- The Pennovation Works Shuttle is available Monday – Friday from 8 a.m. to 6 p.m. From 6 p.m. to 3 a.m., seven days a week, members of the Penn Community can use the [On-Call Evening Shuttle](#) to travel to/from Pennovation Works.
- The Pennovation Works Shuttle picks up at the DRL, Food Court, Penn Bookstore, Pottruck Fitness Center, and the Hill Pavilion. For a map of transit stop locations, [click here](#).
- Pick up times may be up to 20 minutes from the time the service request is logged. Operations may be impacted due to inclement weather, traffic, and number of calls in queue.
- Group ridership is limited to the vehicle capacity—10 passengers. Groups of 11 or more need to request Penn Charter Bus Services. Please go to our [online charter service reservation form](#) to request Charter Bus Service.



## **Penn Shuttle West**

Penn Shuttle West (Spruce West Shuttle and Walnut West Shuttle) provide transportation free of charge to and from Transit Stops and West Philadelphia within defined boundaries for faculty, staff and students from Penn, the University of the Sciences and the University of Pennsylvania Health System (UPHS). Passengers need to show their institutional ID to board the shuttle. Penn West Shuttle (Walnut and Spruce) run in the evening, seven days a week, year round except for Penn-recognized holidays.

To use the Penn Shuttle West from a West Philadelphia location call 215-898-RIDE (7433) during service hours. (See instructions on how to use our on-call shuttle service.) You can also catch the Penn Shuttle at West at the transit stops listed below during service hours and tell the driver the address to which you wish to go.

## **Penn Shuttle East**

Penn Shuttle East provides transportation free of charge to and from Transit Stops and Center City within defined boundaries for faculty, staff and students from Penn, the University of the Sciences and the University of Pennsylvania Health System (UPHS). Passengers need to show their institutional ID to board the shuttles. Penn Shuttles run in the evening, seven days a week, year round except for Penn-recognized holidays.

To use the Penn Shuttle East from a Center City location call 215-898-RIDE (7433) during service hours. (See instructions on how to use our on-call shuttle service.) You can also catch the Penn Shuttle at East at the transit stops listed below during service hours and tell the driver the location to which you wish to go.

## **FMC Shuttle**

Penn Transit Services currently operates a pilot program providing free transportation between the FMC Tower and designated transit stops on campus. This service is available to valid PennCard holders and provides a convenient option for those needing to travel between the Penn offices at the FMC Tower and campus.

The FMC Shuttle runs from 8:45 a.m. until 5:15 p.m.; Monday - Friday. It departs from the FMC Tower stop at 30th and Walnut Streets on the half-hour and takes between 15 and 25 minutes to complete its route.

## **(LUCY®)**

LUCY-Loop through University City, operated by SEPTA, makes multiple stops between Penn's Campus and 30th Street Station, Monday - Friday, excluding major holidays, from 6:10 a.m. to 7 p.m. LUCY® is free of charge to PennCard holders. Visit [www.universitycity.org](http://www.universitycity.org) for information about routes and schedules. This shuttle service is managed by the University City District, and is free for students, faculty and staff at University of Pennsylvania, University of Pennsylvania Health System (UPHS), University City Science Center and Children's Hospital of Philadelphia who present their institutional ID cards. All others can ride LUCY with standard SEPTA fare



## Using the Different Evening On-Call Shuttle Services

### How to use an on-call shuttle from off campus to campus

#### Step 1. Request an on-call evening shuttle

Request service by calling (215) 898-RIDE/7433. Provide the dispatcher with your name, exact location, and destination.

Note: Penn Shuttles can hold up to 14 passengers. For large groups, please alert the dispatcher to the number. Shuttles will be dispatched to accommodate the group as soon as possible.

#### Step 2. Wait inside for shuttle's arrival

Wait inside the building if possible. You can expect your shuttle within 20 minutes. Have your ID ready to present to the driver. Your shuttle will arrive 15 to 20 minutes after your call. It will wait three minutes outside of your location and will use a horn if requested.

#### Step 3. The shuttle will take you to campus

Have your PennCard ready to show the driver and confirm your destination with the driver upon boarding the shuttle. If you are traveling to campus, the shuttle will drop you off at a Campus Transit Stop.

#### Step 4. Use a Walking Escort if needed

Call Penn Walking Escort Service at (215) 898-WALK/9225 or 8-WALK/9225 if you would like an escort to your final destination after drop-off at a Campus Transit Stop.

### How to use an on-call shuttle from off campus to another off campus location (available only in West Philadelphia).

#### Step 1. Request an on-call evening shuttle

Request service by calling (215) 898-RIDE/7433. Provide the dispatcher with your name, exact location, and destination.

#### Step 2. Wait inside for shuttle's arrival

Wait inside the building if possible. You can expect your shuttle within 20 minutes. Have your ID ready to present to the driver.

#### Step 3. Your travel plan will depend on your destination

If you are traveling to an off-campus location within the same shuttle area the shuttle will take you to your destination.

If you are traveling to an off-campus location within a different shuttle area, the shuttle will take you to a campus transit stop where you can then transfer to a shuttle serving your destination. (For example, if you are in the West Shuttle area but your final destination is in the East Shuttle area).



### **Travel to Destinations North of Market Street (On-Call Shuttle)**

Passengers may use the Penn North On-Call Shuttle to travel to destinations north of campus (Spring Garden to Market 43rd to 31st) seven days a week from 6 p.m. to 3 a.m. Ride requests for the on-call shuttle service can be made from both on and off-campus locations. Follow the steps outlined above.

### **Travel to 30th Street Station (On-Call Shuttle)**

Passengers may use the Penn North On-Call Shuttle to travel to 30th Street Station seven days a week from 7 p.m. to 3 a.m., Monday through Friday and 6 p.m. to 3 a.m. Saturday and Sunday. Ride requests for the on-call shuttle service can be made from both on and off-campus locations. Follow the steps outlined above. Please note: riders may also use LUCY service to get to 30th Street station from 6 a.m. to 7 p.m. Monday through Friday.

### **Early Morning Service**

A limited on-call service provides safe transportation from Campus Transit Stops only to off-campus locations within the published Penn Transit Service Area from 3 a.m. to 7 a.m. Follow the steps outlined above.

Note: Services are not provided after 3 a.m. to 30th Street Station.

<https://cms.business-services.upenn.edu/transportation/schedules/evening-on-call-shuttle-service.html>