



## Division of Public Safety

The Division of Public Safety (DPS) comprises 180 personnel, 120 of whom are sworn University of Pennsylvania Police Officers. The dedicated men and women of DPS are responsible for enhancing the quality of life, safety and security of our community.

The Division accomplishes its mission by delivering a comprehensive and integrated safety and security program, in partnership with the community that we serve. The Division of Public Safety provides numerous resources to ensure your student's experience at Penn is safe and secure.

### General Information (215) 898-7297

**Emergencies:** (215) 573-3333 or 511 from any campus phone. 911 for Philadelphia police and fire departments

**HELP LINE:** (215) 898-HELP

**Special Services:** (215) 898-4481 or (215) 898-6600 (off-hours)

**24/7 Walking Escort Services:** Call (215) 898-WALK (9255)

Public Safety Security Officers will walk with you anywhere in the Penn Patrol Zone. The FREE Walking Escort service extends between 30th and 43rd Streets, and Market to Baltimore Avenue 24 hours a day, 365 days a year. It also extends west to 50th Street, and north/south from Spring Garden to Woodland Avenue, between 10 a.m. and 3 a.m. via the University's partnership with the University City District Ambassador Program.

How to Request a Walking Escort:

- Ask any Public Safety Officer on patrol or inside a building
- Call (215) 898-WALK (9255) or 511 (from campus phone)

Use one of the many building and blue-light phones located on and off Penn's Campus  
[www.publicsafety.upenn.edu/security-services/walking-escort](http://www.publicsafety.upenn.edu/security-services/walking-escort)

### Penn Transit Services

Penn Buses and Shuttles operate year-round except for holidays observed by the University, free of charge to all Penn community members holding a valid PennCard. Call (215) 898-RIDE (7433) Monday–Sunday, 6 p.m.–3 a.m. Limited on-call service is available from 3 a.m.–7 a.m.

Pennrides, [pennrider.com](http://pennrider.com), sends real-time vehicle location information directly to mobile devices or computers.